

Investor Grievances Escalation Matrix (DP & STOCK BROKING)

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer care	Akansha Arya	208-209, Ocean Complex,Block P, Sector 18,Noida, UP - 201301	9311759200	backoffice@acmegroup.co.in	9 AM To 6:30:00 PM
Head of Customer care	Sunil Verma	208-209, Ocean Complex,Block P, Sector 18,Noida, UP - 201301	7274000444	sunilverma@acmegroup.co.in	9 AM To 6:30:00 PM
Compliance Officer	Nishant Kumar Ghosh	208-209, Ocean Complex,Block P, Sector 18,Noida, UP - 201301	9310059297	compliance@acmegroup.co.in	9 AM To 6:30:00 PM
Director	Raman Talwar	208-209, Ocean Complex,Block P, Sector 18,Noida, UP - 201301	9818100343	ramon.talwar@acmegroup.co.in	9 AM To 6:30:00 PM

Kindly Note the working Hour Mon-Friday 9:00 am to 06:30 pm

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI : <https://scores.gov.in/scores/Welcome.html> or respective Exchanges, at

BSE : <https://bsecregs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

NSE : <https://investorhelpline.nseindia.com/NICEPLUS/Services/grievances/register-e-complaint>

MCX: <https://www.mcxindia.com/Investor-Services>

NSDL: <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx>.