

ESCALATION MATRIX:-

Details of	Contact Person	Address	Direct Contact No.	Email Id	Operational / Working Hours
Customer Care/Client Servicing	Keshav Kumar	208-209, Ocean Complex,Block P, Sector 18,Noida, UP	9311756200	backoffice@acmegroup.co.in	9 AM To 6:30 PM
Head Of Customer Care /Head of Client Servicing	Shiv Shankar Tiwari	208-209, Ocean Complex,Block P, Sector 18,Noida, UP	9311759200	compliance@acmegroup.co.in	9 AM To 6:30 PM
Compliance Officer	Nishant Kr Ghosh	208-209, Ocean Complex,Block P, Sector 18,Noida, UP	9310059297	Nishant.ghosh@acmegroup.co.in	9 AM To 6:30 PM
Chief Executive Officer (Ceo)	Raman Talwar	208-209, Ocean Complex,Block P, Sector 18,Noida, UP	9818100343	Ramon.talwwar@acmegroup.co.in	9 AM To 6:30 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with: • SEBI at <https://scores.gov.in/scores/Welcome.htm> • Exchange at <https://investorhelpline.nseindia.com/NICEPLUS>, • Exchange at <https://bsecregs.bseindia.com/ecomplaint/frmlInvestorHome.asp>; • CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> Please quote your Service Ticket/Complaint Reference No. while raising your complaint at SEBI SCORES/Exchange portal/Depository Portal.